



OFFICE CREW: L-R SAHRA, VERA, REBECCA, BRONWYN, ANGELA AND CRAIG



Newsletter

November 18

ISSUE NUMBER 10

Welcome.....

to the November edition of the Delando newsletter for 2018. We would be happy to include any news stories and photos that you may wish to share, so please send them in to Bronwyn.Williams@delando.org.au

November Lucky Winners 🌟

- 1st prize – Jack Baird
- 2nd prize – Leanne Roberts

Upcoming Events:

Put your name down for any of the following events:

- Keith Urban Concert, 23 January 2019 – get in quick, tickets selling fast.....
- State of Origin – Game 2 in Perth, Sunday 23 June 2019 (this will be booked as a short holiday – **NAMES FOR BOOKINGS CLOSES 31/1/19**)

Don't miss out on these fun supported outings..... Ring the office on 49681969 to check your funding and see if you can go.....

Delando staff movements:

Goodbye and Goodluck to:

- Nat Henderson
- Malcolm McKinnon
- Tiarne Morrissey
- David Prince
- Deb Scott

Delando thanks you for your service and wishes you the best of luck for your future.

The V8's are here and there are some very excited rev heads....



Delando's resident "rev heads" Gavin Wilbow and Scott Tindall

Client Christmas Party – it's not too late....



If you want to come to the Christmas party, you still have time. Just ring the office on 49681969 and book your spot!

Details -

- Date: Friday, 30 November 2018
- Place: Charlestown Bowling Club
- Time: 6pm to 10pm



Message from the Acting GM's desk

The end of 2018 is rapidly approaching and I'm sure everyone is busy planning for the Christmas Holidays. While the office staff are also anticipating a well earned break we're still very busy implementing some important changes to the way we support the various functions of Delando.

We recently switched Delando over to the National Broadband Network (NBN) and put in place new information technology (IT) systems and infrastructure. Along with this we've finally farewelled the old phone system that was well past its use by date and upgraded to a modern internet based phone system. These upgrades make our IT much more stable and secure and now enable us to improve the Delando website and communicate with clients, staff and the outside world more effectively. Please be a little patient with us while we learn how all this works.

We've also tried a few new things to provide greater support to our supported employees in the 3 enclaves (University, Kmart and Laundry). We've learnt some lessons from these trials and will be looking to ramp up the range of activities that we can provide to our younger Delando people. Any suggestions for activities or events are more than welcome so if you have ideas please contact the office.

Next year is shaping up as a big year for Delando as we will finally begin the upgrades to the kitchen and amenities. Importantly, early in the new year the Board will begin the search for a new General Manager to take Delando forward for the next decade.

All of these changes have a single purpose behind them, to continue improving the service and support that Delando provides to its clients, supported employees and staff, something it's been doing remarkably well for over 70 years.

Delando partnership with Inclusive Holidays.....

Delando has joined forces with Inclusive Holidays, owned and managed by Sahra Vilayrack to bring everyone some wonderful holiday experiences, that include everything you can think of..... 2019 is a big year with an example of some of the trips as follows:

Bluesfest in beautiful Byron Bay - Join us in Byron Bay for Bluesfest 2019!

Travel dates: 18/04/19 - 21/04/19 3 x nights

Cost \$659.00 approx per person 1:4

Includes:

- Accommodation in a beautiful converted barn in the hinterland of Byron Bay including pool, firepit and bbq facilities.
- Return bus transport from Newcastle via the Mid North Coast to Byron Bay.(we can organise from other locations for you)
- Breakfast, lunch and some dinners included.
- Yoga sessions
- Saturday and Sunday entry to Bluesfest
- Free day Friday to explore

Sahra has over 17 years travel experience with the past 3 years operating her own small travel business. She also has 5 years community service experience and comes for a Planner background with the NDIS. Sahra works in the Delando office part time.

She has now created Inclusive Getaways and partnered with Delando. Sahra is excited about the opportunity to provide fun, unique experiences whilst supporting new friendships with other participants. She can't wait to see you on the next trip!

www.inclusivegetaways.com.au

Contact Sahra in the office to check your funding, quote and book your place!

Other trips in 2019 include – Snow Fun, Fiji, Bali, Cruising, weekend getaways – have a look at the website for more!



Goodbye and Goodluck in your new business

- David Prince

Delando would like to wish David Prince all the best in his new venture. David has created a mowing and lawn service business and is leaving Delando after 20 years of service to further the business. We would like to congratulate David and to thank him for all his hard work at Delando Uni Enclave. I'm sure we all wish him well for the future. You are a hard worker and we are all certain the new business will do well.....

Congratulations David you will be missed !!!!

